



VIRTUAL 6th Annual Midwest Medical Fraud Symposium

JUNE 16, 2021 & JUNE 17, 2021

Presented by

**The Office of the Indiana
Attorney General's Medicaid
Fraud Control Unit**

**Indiana Chapter of the National
Society of Professional
Insurance Investigators**

The following accreditations have been applied for
CLEs in Indiana, Ohio, Wisconsin and Kentucky;
& Indiana's Law Enforcement Training Board Credit

Summary

The purpose of the Symposium is to provide a virtual educational experience for Private and Public sector personnel engaged in the investigation of and defense against medical provider fraud. Our educational focus this year will be on increasing attendees' working knowledge of fraud-related issues pertaining to Opioid Fraud, Radiology Fraud, Investigational Ethics, Drug Testing Fraud, Telemedicine and COVID Fraud, Dental Fraud, an Analytics Panel discussion, Physical Medicine Fraud and E/M Coding Change Updates, providing an open forum for discussion on current fraud issues. In addition, the Symposium will serve as an opportunity for cross-discussion and networking between Private and Public sector personnel as well as between Claims, SIU, Medical, Legal, and other personnel representing or providing services to Healthcare, Casualty and Workers Compensation insurers.

"A Note from Indiana Attorney General Todd Rokita"

As Indiana's attorney general, I would like to cordially invite you to the 6th annual Midwest Medical Fraud Symposium. For your safety, this two-day symposium will be held virtually.

We are excited to provide you a unique opportunity to collaborate and network with others who work tirelessly to combat medical fraud. This seminar will foster substantive discussions about best practices and strategies, and in turn, will improve our efforts to fight this pervasive problem.

I hope you can join us for this exciting educational opportunity. Thank you for all you do to keep our citizens safe.

Todd Rokita



Seminar Schedule

June 16, 2021 - Day 1

12:00 pm – 12:15 pm

Welcome and Opening Remarks

12:15 pm – 1:30 pm

Topics 1 and 2

1:30 pm – 1:45 pm

Break

1:45 pm – 3:00 pm

Topics 3 and 4

3:00 pm – 3:15 pm

Break

3:15 pm – 4:15 pm

Topics 5 and 6

June 17, 2021 - Day 2

1:00 pm – 1:15 pm

Closing Remarks

1:15pm – 2:30pm

Topics 7 and 8

2:30 pm – 2:45 pm

Break

2:45 pm – 4:00 pm

Topics 9 and 10

Session Descriptions

Topic 1: In the Arms of Morpheus: Narcotics and Rehab Fraud Dangers, Abuses and Its Serial Victims

12:15 pm – 1:30 pm



Frank Kousaie, MD
Summa Akron City
Hospital, Summa
Barberton,
Summa Wadsworth

It is most likely that opium (juice from the poppy seed pod) has been in continuous use since the ancient Sumerians, or possibly earlier. Up until the 15th century opium was used for its pain-relieving qualities and antidiarrheal properties but abused for the euphoria, sleepiness, and mood-altering qualities. In fact, in the 19th century the first isolated opioid was called Morphine, named after Morpheus – god of dreams. The term Narcotic is derived from a Greek word meaning “stupor”. Early on there was unrestricted use of opioids, which led to dependence and addiction, abuse, toxicity, and death. Restrictions on the use of opioids were put in place and while the illicit use of opioids continued, the problem was not as large as it is today.

Enter pharmaceutical companies and the ever-present search for the perfect pain reliever and the list of opioid medications, semi-synthetic opioids, synthetic opioids, and designer drugs has grown exponentially. Cartels and an illegal distribution system have been put in place. Abuse, addiction, and death also continued and increased. During the middle and later 20th century, drug experimentation among the young middle class with leisure time and money occurred causing an increase in demand for opioids, marijuana, and other mind and mood-altering drugs. Couple that with the feeling that pain was undertreated by physicians and a cascade of events started that has culminated with the current opioid crisis.

The opportunists have devised money-making schemes that put patients and people at risk for overdose, making them pawns in money-making schemes, diversion, and multiple fraudulent schemes perpetrated against insurance and government payors.

♪ Just sit right back and you'll hear a tale, a tale of a fateful trip that started from this poppy plant ♪

With apologies to Sherwood Schwartz and George Wyle, and of course Gilligan!

Session Descriptions

Topic 2: Medi-Analytics Panel Discussion: Methodologies, Tools and Tips from the Data Gurus

12:15 pm – 1:30 pm



Chris Kluz, NICB
Field Information Analyst

The panelists, hailing from analytical teams in both the Healthcare and Property and Casualty worlds, will discuss valuable analytical tools and methodologies they use when taking their deep dives into in-house and online sources of medical and other related data and information. They will also discuss the importance of data integrity and overall quality control when generating information as part of medical fraud investigations. Feel free to bring your own questions to poll the panel as we go.



Taya Fernandes, MFCU,
Drug Diversion & Data Mining Analyst



Michael E. Fossey, MS, CPMA
INFORM Software Corp.



Nathan Van Andel, CFE, MDwise Inc.
SIU Information Technology Analyst

Topic 3: Current Topics in Nonsurgical Physical Medicine/Chiropractic

1:45 pm – 3:00 pm



Dr. Larry Humberstone, DC, DABCC, CPC

The speaker will be presenting and discussing issues in chiropractic/physical medicine. Topics of discussion included but not limited to are: new and old scams, chiropractic documentation including length and frequency issues, CPT codes to be aware of, what's new for 2021, fraud vs abuse and the investigative process, children and chiropractic, and a talk about an investigation the speaker was involved in. The focus of each discussion will be on how they affect your company, clients, patients, and/or employees.

Session Descriptions

Topic 4: Drug Tests and Related Schemes

1:45 pm – 3:00 pm



Tami Rockholt, RN, BSN
INFORM Software Corp.



Michael E. Fossey,
MS, CPMA
INFORM Software Corp.

We have an Opiate crisis in our country. Unless you've been hiding in a cave for the past few years, you are already aware of this. One of the "solutions" is to test everyone who is being prescribed pain relievers. From that solution comes an opportunity for fraud and another crisis. Not as serious as the Opiate crisis since it only involves money, not lives. Drug testing is under a microscope for fraud, waste, and abuse. When we first started reviewing a large number of drug tests in 2013, virtually all of the patients were being prescribed opiate pain relievers. With the recent policy changes making it harder for physicians to prescribe large quantities of these drugs, we are seeing more and more cases where the lab tests are being performed for patients who have not been prescribed any controlled substances! The crooked providers don't want to see their gravy train slowed down. Many of the same physicians who are involved in the drug testing schemes are now also involved in other money makers, such as compound medications, as well as using captive pharmacies charging prices much higher than the amounts charged by local retail pharmacies.

Topic 5: Good Investigations, Good Faith: Harmonizing diligent medical investigations with ethical responsibilities

3:15 pm – 4:15 pm



Justin K. Curtis
Hepler Broom, LLC



Eric W. Moch
Hepler Broom, LLC

Investigators, claims personnel, attorneys and others must honor important legal and ethical obligations when conducting medical investigations. This session will equip attendees with the tools they need to conduct investigations and pursue appropriate resolutions diligently while honoring the most prominent statutory and common law ethical requirements that govern them. Investigations that are mindful of these important restraints will produce correct and legally defensible decisions every time.

Session Descriptions

Topic 6: Federal Perspective on Healthcare Fraud

3:15 pm – 4:15 pm



This presentation will discuss the life of a federal health care fraud investigation with a focus on investigative strategies and considerations for individuals and entities who find themselves responding to federal inquiries. Throughout the presentation the presenters will discuss current health care fraud enforcement trends, focusing primarily on COVID-related enforcement and the opioid crisis.

Justin Olson, Assistant United States Attorney
Nick Linder, Assistant United States Attorney
Criminal Health Care Fraud Coordinator

June 17, 2021 - Day 2

Topic 7: Tips and Tools for Investigating Dental Fraud, Waste & Abuse

1:15 pm – 2:30 pm



Jason Coomer, DMD
Senior Dental Fraud Investigator
Humana

This presentation and discussion will focus on the initiation and development of a dental fraud, waste or abuse investigation utilizing implementation of analytics and traditional records review. Case examples of both historically common and emerging schemes within the Commercial and Public sectors will be presented to assist Investigators in enhancing the acceptance and progression of their cases. Will discuss medical cross-over billing within the dental practice and look ahead to potential future schemes and billing anomalies.

Session Descriptions

Topic 8: Radiology Waste & Abuse: Common Coding Schemes

1:15 pm – 2:30 pm



In this session, attendees will learn about common schemes as they apply to radiology waste and abuse— with a focus on coding manipulation. Key elements of this session include:

- Newsworthy radiology schemes
- Classic schemes
- Mobile x-ray schemes



Shannon Glass, RN, BSN, MBA, CPC, COC (Senior Manager – Myers and Stauffer)
Kimberly K. Forrest, RHIA (Senior Manager- Myers and Stauffer)

Topic 9: Telehealth Before, During & After the PHE (COVID-19)

2:45 pm – 4:00 pm



Aimee Wilcox,
CMPA, CCS-P, CST, MA, MT
Director of Content – Find-A-Code

A few years ago, we discussed telehealth basics and how to properly investigate these services, but we never could have imagined a public health emergency (PHE) of the magnitude of COVID-19 resulting in a reliance on telehealth services as the primary method of healthcare delivery outside of the hospital and urgent care setting. States that had been slow to implement legislation years ago, quickly scrambled to make telehealth available to as many as possible, in a very short timeframe, and ensure providers were adequately compensated and able to keep their businesses open. Now that the waivers have been out for almost a year, audits are beginning to reveal a number of provider errors, some administrative and some more serious. Having a solid understanding of how telehealth should be administered, documented, and reported is crucial in protecting the future use of it across the board. In this presentation you will learn:

- which services can/cannot be performed via telehealth
- required documentation elements for identifying and reporting telehealth
- approved telehealth software requirements
- telehealth integration with the EHR system
- appropriate service providers
- HIPAA concessions and areas of concern
- history and examination (subjective and objective concerns)
- modifiers and appropriate place of service codes
- resources for telehealth in your state
- and more

Session Descriptions

Topic 10: New Outpatient E/M Rules – Continuing Ambiguities

2:45 pm – 4:00 pm



**Michael D. Miscoe, JD, CPC,
CASCC, CUC, CCPC, CPCO,
CPMA, CEMA, AAPC Fellow
CEO- Practice Masters**

New E/M guidance has been published and coders and auditors for both providers and payers are working through the revised rules to understand and apply the guidance. Unfortunately, careful review of these new rules for selecting the level of an outpatient E/M service reveals a number of significant problems; specifically, areas where the guidance relative to time or medical decision-making is ambiguous. These issues will be highlighted as a basis for emphasizing the need for additional policy guidance from payers and absent such guidance, how these issues can confound payer fraud investigations.

Registration

Please go to the following link

<https://nspii.com/meetinginfo.php?id=10&ts=1615837839>

and complete one registration per registrant.

- **Deadline: The seminar registration deadline is June 14, 2021**
No refunds will be issued after this date.
- **Early Bird Pricing Deadline: April 30, 2021**

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- General Admission: \$110; Early Bird \$95
 - NSPII/IASIU: \$100; Early Bird \$85
 - Insurance Company Personnel: \$90; Early Bird \$75
 - Public Agency Personnel: \$20

Inquiries: Please direct questions or requests for more information to:

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